digital validator
by gieom

NexGen Omnichannel

Video KYC Solution - Swift and Secure

GIEOM Digital Validator – Video KYC solution, compliant with RBI regulations on VCIP (Video Customer Identification Process), enables organizations to digitize their customer end-to-end onboarding journey using our ground up developed Artificial Intelligence / Machine Learning powered components like facial match, liveness detection, ID recognition, OCR, and low code configurable workflows. It helps you to onboard the customer remotely in a safe and secure environment by providing video assistant during the onboarding process. It enables superior customer experience, seamless integration, higher accuracy, scalability, and faster processing.

Solution Benefits

01 Reduce time to onboard new customers by 90%

02 Design customizable workflows for various products

03 Complete KYC within minutes

04 Easy integration with any IT system

05 Lower Customer Acquisition Cost – No more in-person verification

06 Fully compliant with RBI regulatory guidelines on VCIP (Video Customer Identification Process)

07 Ensure high accuracy to recognize and read ID documents with a fully trained AI/ML engine and OTP integration.

08 No native apps required – Progressive Web Application (PWA) based solution

09 Complete visibility on the onboarding process using command centre dashboards for monitoring and audit requirements

10 Enable agility and speed with flexible deployment options – supports on-premise and cloud deployment

Winner of India's most prestigious software product innovation award, **NASSCOM League of 10**

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01

BASIC INFO & eKYC

- Customer Provides Basic Requisite Information
- Customer Completes eKYC using PAN & Aadhar

02

VIDEO CALL

- Live Chat
- Facial Match
- ID Recognition & OCR

03

VALIDATION

- External Database Check (Optional)
- API Integration
- Define Happy Path and Deviations

04

INTEGRATION

- Core Solution Integration
- Third Party Integration

05

VIDEO KYC COMPLETED

- KYC Completes
- Status Communicate to Customer

Key Features

- Liveness test built-in with anti-spoofing checks and gesture randomization
- Facial match on ID proof against the liveness test
- Classification and recognition of the ID document
- OCR extraction with validation against the external database
- Watermarking of details like geotagging with date and time stamp
- Built in video call facility
- Dashboard and reports
- APIs call to integrate with existing workflows and solutions
- Backoffice portal / command centre for monitoring with built-in workflow for review / approval

Contact Us

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For more details visit

www.gieom.com

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