

# OPS RESILIENCE

## SOLUTION

**Enterprises have understood that disruption are not a one-off event but part of the business as usual. Things will go wrong, and enterprises are forced to plan on how to recover from the disruption. Enterprises are looking to be resilient to be able to protect and sustain their core business functions when experiencing operational stress and disruption.**

Operational Resilience is gaining prominence primarily due to the following two



### Self- Realization

Enterprises have realized that they need to adopt an industry recognized operational resilience framework to be able to withstand the next disruption.

**A disruption could be caused due to multiple events like:**

- Dynamic market environment – customer expectations and internal processes
- Evolving technology landscape – automation and transformation
- Natural events and pandemics – hurricane and COVID-19
- Threats and malpractices – cyber-attack & fraud

A disruption may cause – customers not able to access their account, work force not able to reach office, sudden loss of market share, technology system failure and many more. The impact of these disruption is far severe with potential business closure, financial losses, regulatory fines and penalty, reputational damages etc.



## Regulatory focus

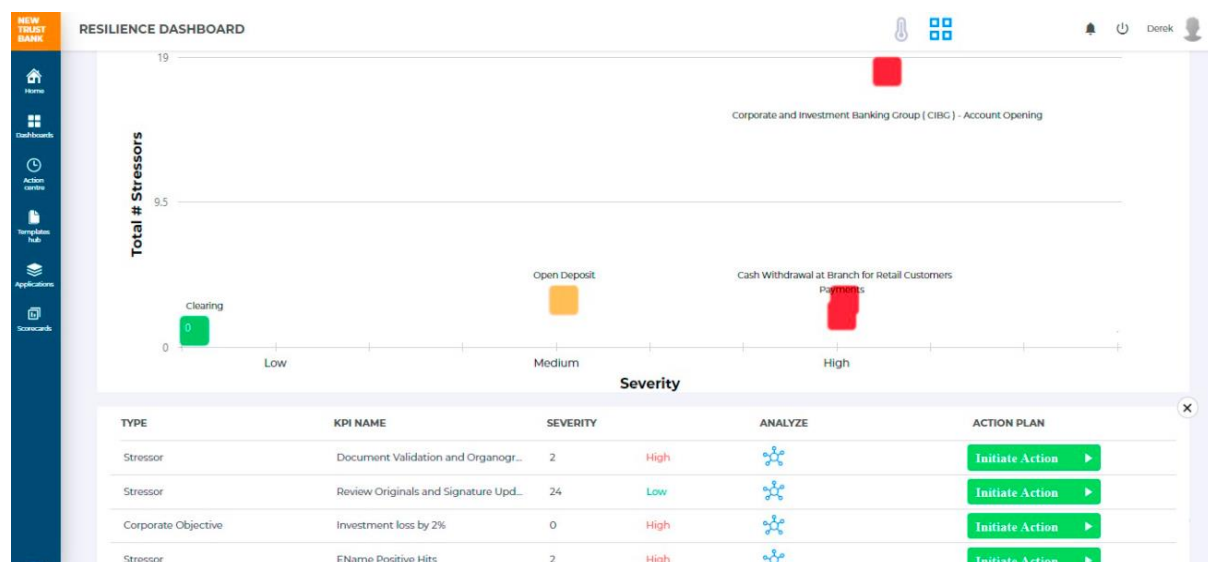
**More and more regulators across the globe are issuing suitable guidelines** to the financial market entities to be operationally resilient, with the objective of making them better able to withstand, adapt to, and recover from severe adverse events.

**The principles for operational resilience** were published by the Basel Committee on Banking Supervision, with the goal of promoting a principle-based approach to improving banks' operational resilience.

Enterprises are looking for **ways and means to manage their important business services in a more resilient way**. With ability to measure, understand and manage their vulnerabilities - enterprises look forward to tightening their checks and balances, internal controls & processes and thereby improving their resilience.

### Geom's Operational Resilience Platform allows enterprises to implement an end-to-end operational resilience program.

This web-based platform allows to define, map, measure and monitor the critical business services. The core objective of the solution is to help managers to constantly map dependencies, monitor stressors and constraints, identify and reduce vulnerabilities and thereby enhancing the operational resilience of the enterprise.



## Our key value propositions

The solution allows a **seamless way to map all the dependent resources** required to deliver a critical business service, thereby providing a comprehensive analytical tool to measure the severity of the resource impact.

### Features



**Define Critical Business Services** - Prioritize the business services that are critical to your customers



**Map Resources** - Visualize how people, processes, systems deliver those critical business services



**Set Impact Tolerances** - Set the minimum level of quality and speed of service that the firm can tolerate if something in the process goes wrong.



**Perform Scenario Testing** - Develop testing plans to report the tolerance results



**Monitor & Measure** - Respond and recover from disruptions through having appropriate systems, oversight, and training.



**Communicate Information** - Communicate timely information to internal stake holders, supervisory authorities, customers, counterparties, and other market participants.

**CRITICAL BUSINESS SERVICES** NEW

Home | Dashboards | Action Center | Templates Hub | Applications | Scorecards

**Corporate and Investment Banking...**  
Corporate and Investment Banking Group (CIBG) specializes in the management of global corporate customers...

**Loans & Investment Products (\*) \*Time Dep...**  
Products that cater to personal/corporate customers' financing requirements such as funding for working capital or...

**commercial loans**  
Commercial Loan is a type of financing for businesses to increase the working capital, acquire new machinery, build...

**CIBG**  
CIBG specializes in the management of global corporate customers who are offered value-added investme...

**Open Deposit**  
The specified critical business service allows the customers to open the deposit account with the bank...

**Collecting and paying the credit Instruments**  
A promissory note or other written evidence of a debt. Examples include bonds and loans...

**Debit ATM Card - Issue**  
This Critical Business Service grants a Debit card to the user

**commercial loans**  
Commercial Loan is a type of financing for businesses to increase the working capital, acquire new machinery, build...

**Money Transfer, Cheques & Bills**  
Account settlement service for personal/corporate customers

**Accounts - ATM Debit Card Blocking**  
-

**Import Processing**  
The procedure for import and export activities involves ensuring licensing and compliance before the shippin...

**Critical Business Service 17th**  
Critical Business Service 17th

**Payments**  
This service enables the customer to receive money through various instruction that is given to the Bank it is...

**Treasury Services**  
Treasury Services are designed to help business clients improve processing of business receivables, optimize payment...

**Commercial Loan**  
A commercial loan is a type of short term loan which is borrowed by any company to fulfill any financial...

**Customer Remittance to**

**Clearing**

**Internet Banking**

**Swaps & Options in FX**

**Merchant Services**

NEW TRUST BANK

CBS Definition: Corporate and Investment Banking Group ( CIBG ) - Account Opening

Q Derek

CBS DEFINITION PROCESS MAPPING FEEDBACK CBS REVIEW

CLOSE < > SAVE FINISH

Process Name *	Customer Touch Point	Technology Touch Point	Cloud Touch Point
L1/L2-Digital Account Opening <a href="#">View Process</a>	2	2	1
Ename Referrals-Compliance <a href="#">View Process</a>	Enter the value	1	1
L3/High Risk Acc-Compliance Process <a href="#">View Process</a>	Enter the value	1	1
L3-Digital Account Opening <a href="#">View Process</a>	1	2	2

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## Benefits



**Easy to understand**, user can configure each form and field, adopt to flexible workflow definition, drag and drop personalized dashboards



Resource dependencies, process maps, impact analyser and others are **visually represented** for easy understanding of user



Achieve **regulatory compliance** and manage regulatory reporting



**Link** your resilience efforts to your business strategy and goals



**Identify** gaps and vulnerabilities and mitigate risks with additional controls



**Useful source of information** for technology resilience program



**Provide insights** for digital transformation projects

**10+ years**

In the business of providing Resource Mapping solutions

**A seamless end-to-end web based operational resilience solution**

to measure, monitor and enhance the resilience of your enterprise

**Single source of input**

for your digital transformation project and technology resilient program

Talk to an expert today. Contact us on [sales@geom.com](mailto:sales@geom.com)