

OPS RESILLIENCE

SOLUTION

Enterprises have understood that disruption are not a one-off event but part of the business as usual. Things will go wrong, and enterprises are forced to plan on how to recover from the disruption. Enterprises are looking to be resilient to be able to protect and sustain their core business functions when experiencing operational stress and disruption.

Operational Resilience is gaining prominence primarily due to the following two



Self-Realization

Enterprises have realized that they need to adopt an industry recognized operational resilience framework to be able to withstand the next disruption.

A disruption could be caused due to multiple events like:

- Dynamic market environment – customer expectations and internal processes
- Evolving technology landscape – automation and transformation
- Natural events and pandemics – hurricane and COVID-19
- Threats and malpractices – cyber-attack & fraud

A disruption may cause - customers not able to access their account, work force not able to reach office, sudden loss of market share, technology system failure and many more. The impact of these disruption is far severe with potential business closure, financial losses, regulatory fines and penalty, reputational damages etc.



Regulatory focus

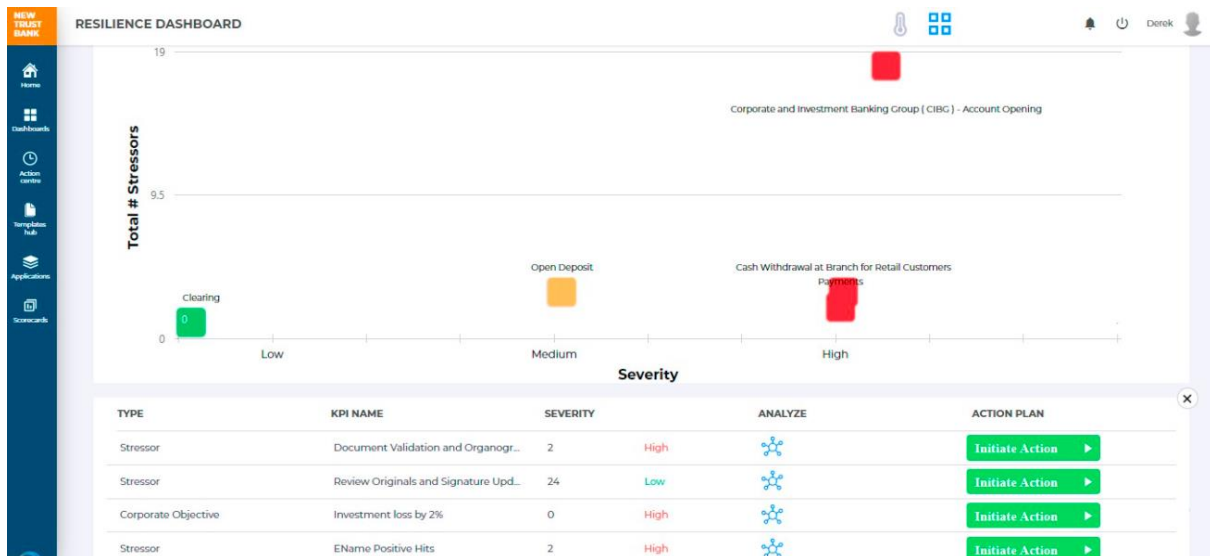
More and more regulators across the globe are issuing suitable guidelines to the financial market entities to be operationally resilient, with the objective of making them better able to withstand, adapt to, and recover from severe adverse events.

The principles for operational resilience were published by the Basel Committee on Banking Supervision, with the goal of promoting a principle-based approach to improving banks' operational resilience.

Enterprises are looking for **ways and means to manage their important business services in a more resilient way**. With ability to measure, understand and manage their vulnerabilities - enterprises look forward to tightening their checks and balances, internal controls & processes and thereby improving their resilience.

Geom's Operational Resilience Platform allows enterprises to implement an end-to-end operational resilience program.

This web-based platform allows to define, map, measure and monitor the critical business services. The core objective of the solution is to help managers to constantly map dependencies, monitor stressors and constraints, identify and reduce vulnerabilities and thereby enhancing the operational resilience of the enterprise.



Our key value propositions

The solution allows a **seamless way to map all the dependent resources** required to deliver a critical business service, thereby providing a comprehensive analytical tool to measure the severity of the resource impact.

Features



Define Critical Business Services - Prioritize the business services that are critical to your customers



Map Resources - Visualize how people, processes, systems deliver those critical business services



Set Impact Tolerances - Set the minimum level of quality and speed of service that the firm can tolerate if something in the process goes wrong.



Perform Scenario Testing - Develop testing plans to report the tolerance results



Monitor & Measure - Respond and recover from disruptions through having appropriate systems, oversight, and training.



Communicate Information - Communicate timely information to internal stake holders, supervisory authorities, customers, counterparties, and other market participants.

The screenshot displays the 'CBS Definition: Corporate and Investment Banking Group (CIBG) - Account Opening' interface. The main area is titled 'PROCESS MAPPING' and shows a table of processes with their respective touch points.

Process Name	Customer Touch Point	Technology Touch Point	Cloud Touch Point
L1/L2-Digital Account Opening	2	2	1
Ename Referrals-Compliance	Enter the value	1	1
L3/High Risk Acc-Compliance Process	Enter the value	1	1
L3-Digital Account Opening	1	2	2

Below the table, there are several descriptive cards for different services:

- Customer Remittance to**: The procedure for import and export activities involves ensuring licensing and compliance before the shippin...
- Clearing**: Critical Business Service 17th
- Internet Banking**: This service enables the customer to receive money through various instruction that is given to the Bank it is...
- Swaps & Options In FX**: Treasury Services are designed to help business clients improve processing of business receivables, optimize payment...
- Merchant Services**: A commercial loan is a type of short term loan which is borrowed by any company to fulfill any financial...

Benefits



Easy to understand, user can configure each form and field, adopt to flexible workflow definition, drag and drop personalized dashboards



Resource dependencies, process maps, impact analyser and others are **visually represented** for easy understanding of user



Achieve **regulatory compliance** and manage regulatory reporting



Link your resilience efforts to your business strategy and goals



Identify gaps and vulnerabilities and mitigate risks with additional controls



Useful source of information for technology resilience program



Provide insights for digital transformation projects

10+ years

In the business of providing Resource Mapping solutions

A seamless end-to-end web based operational resilience solution

to measure, monitor and enhance the resilience of your enterprise

Single source of input

for your digital transformation project and technology resilient program

Talk to an expert today. Contact us on sales@geom.com